

LONDON SOUTH BANK UNIVERSITY

“We found Tenet’s services to be invaluable in finding the right cleaning company for us. Their staff were helpful, efficient and provided the guidance we needed”

Gordon Lacey – Head of Building Services

Tenet undertook a comprehensive cleaning tender for us which encompassed thirteen buildings on our campus. We found their staff to be professional, proficient and extremely helpful but, most importantly, they were careful to listen to our needs and requirements which they took on board. They continually provided support and advice throughout the whole process. We were extremely pleased in how they took what was a demanding and important job and produced an very robust tender document with an excellent result. This was especially important to us as it was our first web based service tender. There were numerous difficulties with this but Tenet worked closely with our

Procurement Manager to ensure compliance with OJEU.

They kept us abreast of any changes in legislation and worked with the University team throughout the entire process ensuring that we participated and ultimately made the decision on which company to choose.

After the tendering procedure was complete they continued to contact us to ensure that the company we had chosen was performing well and that we were satisfied with our choice. The company is performing well and we are satisfied.

We have been very satisfied with the service provided by Tenet and will continue to use them for our review and tendering needs

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